

Discrimination is Against the Law

Shingletown Medical Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. SMC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Shingletown Medical Center:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Denise Highfill, Civil Rights Coordinator at 530-474-3390 x318

If you believe that Shingletown Medical Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Denise Highfill HR/Compliance Officer, 31292 Alpine Meadows Road, Shingletown, CA 96088, 530-474-3390x318, TTY number 1-800-855-7100 or 711 from a Frontier Communications number. You can also Fax to 530-474-4899 or Email to dhighfill@shingletownmedcenter.org. If you need help filing a grievance, Denise Highfill is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATTENTION: If you speak Spanish, language assistance services, free of charge, are available to you. TTY: 1-800-855-7100

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al TTY: 1-1-800-855-7100

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電
TTY：1-1-800-855-7100

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số TTY: 1-1-800-855-7100