



## Patient Navigator – FULL TIME

**Organization:** Shingletown Medical Center

**Title:** Patient Navigator

**Education and Experience Requirements:**

**Required** – High School Graduate. Current CPR certification.

**Preferred** - One year's experience working in a community-based setting.

**Salary:** \$16.00 per hour non-exempt

**Tenure/Benefits:** Permanent/Full-Time

Shingletown Medical Center provides medical, dental and vision care insurance for all full-time employees plus paid holidays, paid sick and vacation time, paid bereavement and jury duty leave.

**Duties:**

Facilitates patient access to healthcare services by identifying cultural barriers to care and promoting understanding between the patient and provider(s) staff.

Monitors patient lobby areas and assures patients have access to education and services as needed on an individual basis.

Ensures patient registration and orientation to the medical center is complete and the patient is comfortable with their health care setting.

Assures privacy and confidentiality for each patient, as required under HIPAA.

Supports the operations of the Shingletown Emergency Food and Outreach Center which includes inventory, quality control and monthly statistics.

Develops effective patient relationships with the “3 C’s”: Caring, Communication and Competence.

This is a new position. The applicant chosen for the position must have the flexibility to grow with the evolving duties of the position.

For additional information please contact Denise Highfill HR/Compliance Officer at Shingletown Medical Center 530.474.3390. If you are a qualified applicant and are interested in this fast paced position please submit your resume to [dhhighfill@shingletownmedcenter.org](mailto:dhhighfill@shingletownmedcenter.org)